

## **NOTICE TO ALL PENSION PLAN PARTICIPANTS**

### **RE: St. Josephs Health Services of Rhode Island Retirement Plan**

Bank of America, as Trustee for the Plan, advised of an event that impacted personal information related to some, but not all, participants of the St. Joseph Health Services of Rhode Island Retirement Plan (the “Plan”). Due to an operational error, certain Plan participant information was provided via password-protected and encrypted email on March 31, 2020 in error to a small number of individuals at three bonded institutions governed by privacy rules and regulations. The personal information of some Plan participants involved in this incident was specific to name and Social Security number (no other personal data was in the file).

Bank of America reassured that keeping Plan participant information secure and confidential is one of their most important responsibilities. As such, Bank of America advised it immediately took the following steps:

- The error was identified within one hour
- All three bonded institutions were immediately notified
- Each party immediately deleted the files from their systems
- Each party confirmed in writing that neither the file nor information within was shared with any other party.

The confidentiality of Bank of America’s clients’ personal and financial information is of the utmost importance at its firm. Bank of America has sincerely apologized for this incident and regrets any concern or inconvenience it may cause.